

RICOH

RFG Circle of Excellence Certified Dealership 2017

DIGITAL IMAGING
EARNS ELITE
NATIONWIDE
RECOGNITION
FOR 2017

Through determination, hard work, and an ongoing commitment to provide the highest level of quality support, our service team has earned the prestigious RFG Circle of Excellence award for 2017 and is the only Circle of Excellence authorized service dealer in South Carolina.

DDIGITAL
Imaging

Vested Ownership. Local Decisions. Digital Imaging.

*"Expect Industry Leading and
Award-Winning Support"*



The RFG Circle of Excellence Award is earned by fewer than 5% of RFG Dealerships and only 46 RFG Dealerships had one or more service technicians achieve Ricoh's Prestige Certification nationwide.

The Circle of Excellence Program is designed to recognize office equipment dealers from around the country who have demonstrated a commitment to exceptional equipment support and exceeded Ricoh's rigorous service excellence standards.

To achieve this prestigious award, Digital Imaging has met or exceeded the requirements:

- Use of Genuine Ricoh Parts and Supplies
- Hardware & Solutions Training
- Services-Led Initiatives
- Relevant Industry Certifications
- Service Organization Structure
- Customer Satisfaction Measurement Process & System
- Field Staff & Help Desk Productivity & Efficiency Measures
- Effective Utilization of Ricoh Resources
- Business Plan Management & Process Improvement

Digital Imaging is a leading provider of copiers, MFP's, and document solutions throughout Coastal Carolina.

Contact us today at 843.881.5445 or Sales@DigitalImagingCopiers.com!